



# NORTHWEST FIRE DISTRICT

SERVING RESIDENTS OF THE NORTHWEST FIRE DISTRICT, THE FLOWING WELLS COMMUNITY, AND THE TOWN OF MARANA

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May 15, 2012

Lou Trammell  
Director  
Arizona Division of Emergency Management  
5636 E McDowell Road  
Phoenix, AZ 85008-3495

Dear Mr. Trammell,

I am writing this letter in support of a disaster recovery resource that will provide valuable information to the residents of Arizona who face the daunting task of recovering from a disaster. **The Red Guide to Recovery** is a resource handbook for disaster survivors that provides pertinent details to assist disaster survivors on their path to recovery, providing the tools they need to recover self-sufficiently. The handbook along with the Guide's supplemental website found at [www.theredguidetorecovery.com](http://www.theredguidetorecovery.com), provide a complete road map of the steps individuals and families need to take to safely and seamlessly recover from natural or man-made disasters.

The Guide includes important topics starting with a 10 point quick start checklist for the first 24 hours of recovery, followed by chapters that cover topics including: emergency services, displacement and relocation, disaster relief and financial assistance, homeowners' insurance, handling personal property, smoke and water damage, estimating repair costs, selecting a contractor, public insurance adjusters, hazardous materials, safety after a disaster, trauma intervention and grief counseling, how to avoid disaster scams, and much more.

Adopted by the State of California and supported by the California Emergency Management Agency the California Fire Chiefs' Association, the California State Fire Marshal, and other emergency management and fire agencies, the author and publisher has offered to create a customized edition tailored for the state of Arizona.

The emotional, financial, and physical damage caused by natural disasters - both large and everyday - is often overwhelming. When a disaster strikes, most people do not know where to turn or are so overwhelmed they do not know where to start. **The Red Guide to Recovery** is the ultimate resource for these individuals, providing them with easy steps to put their lives back together.

I cannot overstate the value of the **The Red Guide to Recovery** and how it will save lives and property in times of disaster. If you have any questions, please feel free to contact me.

Sincerely,

S. Jeff Piechura  
Fire Chief



